



Plane Trees Group Practice save time and increase efficiency with Advanced's solution

Background

We at the Plane Trees Group Practice are contracted to provide general medical services to patients registered with our practice and temporary residents within our practice boundary. We also provide immediately necessary treatment for any person not registered with the practice who has a medical emergency within our practice boundary.

Our aim is to provide excellent patient care in a happy working environment that values practice and personal development, respects people and is based on achievable and realistic goals.

What we needed

We were looking for a software solution that could enable us to focus on our day-to-day working and support patients. Three years ago, we partnered with Advanced to make this change.

We began our relationship with Advanced in 2014 however we recently decided to transition from Docman GP to Docman 10 meaning we are utilising both the clinical and non-clinical functions of the document workflow, including full use of all back-office functions.

Our Practice Manager, Tracy Dell summarised the main benefits we observed, *"Saving time and increasing efficiency with delegation of clinical admin work from GPs and nursing team to clinical admin and to reception staff. Clinical governance systems have improved, summarising and coding of medical records turnaround has reduced from 6 weeks to 1 week and our clinical correspondence is now actioned twice daily."* This frees up GP and nurse time to focus on patients rather than documents. All the while, facilitating a higher level of patient care.

Clinical software we can rely on

The convenience of single sign-on provides all staff, including locums, with easy accessibility to Docman 10, as it automatically opens when logging on to the EMIS clinical system.

Docman 10 is a Cloud-based software platform designed to meet the challenges of a 21st Century health economy. It is accessible from anywhere, at any time and through any device, supporting federations, new models of care and 7-day access. We are excited about the future with Advanced.

Plane Trees Group Practice

The Docman team were on-hand to ensure a smooth transition to Docman 10. **Tracy continues**, *“The planning, preparation and support for the upgrade have been made easier by the Docman team being on hand before, during and after the installation. The knowledge and experience of the trainers has been outstanding and we have developed many more quick steps and streamlined our working practices. This has saved even more precious clinical time in our practice.”*

“We have also supported our local practices who will be upgrading to Docman 10 from Docman GP in the near future to ensure we can share ideas and good working practices. Docman has not only saved us time but has increased our productivity which greatly benefits the patients we serve.”

More information

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Layton says, "Body quote goes here. Cultural change can be the biggest obstacle to delivering the benefits of a modern finance function in the public sector. We were able to secure management buy-in from the highest level which resulted in a very successful implementation and subsequent roll-out".

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The Cloud Mobile Gateway is a secure and easy to use access point for system administrators to manage users and mobile devices that have downloaded the OpenMobile Expenses application and future other Advanced mobile applications.

Features include:

- > Easy to use access for system administrators to manage users and mobile devices.
- > Enabling administrators to grant access to specific applications through activation keys.
- > Providing a monitoring facility to view user activity over specified periods.
- > Snapshot analytics of mobile usage and transactions awaiting approval.

"Body aside quote goes here. The finance team is also freed-up to place a greater emphasis on providing advice and strategic planning."

Alan Layton >
Director of Financial
Management >
Islington Council

* Small print and caveats go here. The CBEST framework was developed by the Council of Registered Ethical Security Testers (Crest) and cyber intelligence company Digital Shadows in collaboration with the Bank of England, Her Majesty's Treasury and the Financial Conduct Authority (FCA).

** Small print and caveats go here. Although not directly related to cyber security, in November 2014, the FCA and the Prudential Regulation Authority (PRA) fined the RBS Group nearly £60m for IT issues. The FCA was deeply concerned by the actual and potential consumer disruption and, while most firms are not subject to dual oversight, it shows how the PRA will view IT incidents as having the potential to have an adverse effect on the safety and soundness of a firm and the PRA's statutory objectives.

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