



Fairways Care enhances quality of dementia care with mobile solution from Advanced

As care home providers, we at Fairways Care (Fairways) have increased the efficiency of our day-to-day work whilst also enhancing care standards since opting for Caresys (and Caresys Mobile) as our care management solution from Advanced. The switch to automated software has provided us with an extra eight hours every day in which we can focus on providing care and helping more patients in need.

Background

Fairways care is a family owned company which has been building its reputation since 1984. As specialists in home care, we at Fairways create comfortable living environments for people living with dementia and those in need of 24-hour care. With the recent September 2015 opening, we now own four North Wales based care homes. Caresys was implemented within three of our care homes two years ago with Caresys Mobile following in May 2015.

The improvements made then encouraged us to roll out Caresys to our new dementia care unit. Thanks to Advanced, increases in efficiency and capability have been noted throughout our homes meaning more time can be spent on what really matters.

The fast and flexible solution

Caresys Mobile allows our care workers simple and secure electronic access to patient information and care schedules on tablet devices at the point of care. As all updates are instantly transferred into the main Caresys system, time-consuming duplicate administrative tasks are avoided. The addition of Caresys Mobile not only prevents note-taking at the end of shifts but also improves the accuracy and detail of the notes, thereby facilitating a greater level of measurable consistency within the care process.

Mark Bailey, the owner of our Fairways Care homes says, "Integrated mobile technology has been well received because ultimately it gives care workers much more flexibility. They can access accurate, up-to-date service user information anytime, anywhere, securely from their tablet throughout the day and can report as and when they want to."

The paper prevention system

Mark then goes on to say, "We wanted to upgrade to a cutting edge technology to maintain competitive advantage and when we implemented Caresys two years ago, it simply

Client >

Fairways Care

Sector >

Care Home Provider

Project >

Caresys Mobile

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revolutionised the way we worked. Prior to this, we were using paper-based notes and since switching to a more modern system, staff have fed back that they love using it. Partly because it has removed the headache of paper based administration."

Accurate information, received in real-time

"Tracking and reporting in real time means that staff can create and work with more accurate information, which can be shared immediately with managers and family members. When a service user is admitted to hospital the notes are now more comprehensive and we are seeing a more positive response from the hospitals as a result," Mark continues.

Invest for a better standard of working

Caresys allows us to evidence care at the point of delivery which meets the standards of the CQC. The implementation of Caresys and Caresys Mobile has also allowed us to set up audits, making reporting to the CQC much easier.

"It's well known that there is a real lack of funds in the care sector and it isn't getting any easier for care home providers, making it harder for them to stay afloat. However, I would urge organisations, who can afford to invest in technology to do so, purely to enhance care and maintain professional standards," Mark concludes.

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Mark Bailey > Owner >
Fairways Care

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